

ISIS

In-Stock

Instant-Ship

We strive to maintain ***on-the-shelf inventory of every Bison Gear standard product*** featured in our catalog and on our web site.* This inventory is in support of our Distribution Partners to meet their customers' unanticipated low-volume requirements, as well as the requirements of those customers whose immediate product needs may be best fulfilled by ordering through Bison's web site.

Our objective is ***same-day shipment for all orders received prior to noon*** (CST). Standard low volume and web order shipment is via UPS regular ground service and orders will receive a shipment confirmation email with tracking data. Expedited 1, 2 and 3 day UPS shipment is available upon request at time of order at additional regular UPS rates. UPS charges can be billed direct to your UPS account if you provide your account number. (Bison does not charge an additional "handling fee" on web orders).

Immediate inventory availability is our objective, however, same or next day shipping is subject to orders being fulfilled on a "first received" basis and established inventory levels.

The level of inventory maintained for each product, as well as the respective inventory replenishment schedule, is based on historical usage of the individual products. *(For example, a standard product with no order history over the past 18-24 months will typically have an inventory level of two units and will be replenished within three weeks when that inventory is consumed. On the other hand, a standard unit with a consumption history of 5-10 units per week will be inventoried at an appropriately higher level and would not normally be out of stock).* The in-stock quantity and replenishment schedules are continually reviewed and adjusted to ensure the highest service levels and customer satisfaction. You can be confident knowing that when a stock-out does occur that it will be replenished in a timely fashion and you will be promptly notified of the new shipment date.

*Exceptions are IEC motors and 180 volt DC motors and gearmotors, which are available as regular lead time items in appropriate minimum order quantities. Bison Customer Support will gladly respond with availability on these products.